EA SPORTS FC™25 UBER EATS DECEMBER OFFER FAQ -AUSTRALIA

EA SPORTS™ and Uber Eats have teamed up to give eligible EA SPORTS FC™ 25 players in Australia a one-time only offer that gives you a 3 months free Uber One membership. Head to t.uber.com/eauberoneau to redeem the offer and for more details.

WHAT IS THE IN-GAME POP-UP UBER EATS OFFER?

Uber Eats is providing eligible EA SPORTS FC[™] 25 players in Australia with a one-time only offer that can be redeemed on Uber Eats by scanning the QR code or clicking the offer link for a 3 months free Uber One membership.

WHO IS ELIGIBLE FOR THE OFFER?

To be eligible to receive the offer, players must be 18 years of age or older, log into EA SPORTS FC™ 25 and connect to EA servers between 7 December 7:00 AEDT and 22 December 07:00 AEDT, and be located in Australia in areas where Uber Eats and/or Uber rides operate. The offer is available to first time Uber One members only*. Visit Uber's Renewable Membership Terms and Conditions for more information.

The offer is not available to players on Switch.

WHERE DO I FIND THE OFFER?

If eligible, the offer will appear as an in-game message with a QR code when you launch EA SPORTS FC[™] 25 and connect to EA Servers. If you are signed up to receive EA emails, the offer will also be sent via email.

THE QR CODE WAS VISIBLE IN-GAME, BUT I CAN NO LONGER SEE THE MESSAGE, HOW CAN I RETRIEVE THE OFFER?

The offer will be sent to the email address registered to your EA Account (if you're signed up to receive EA emails).'

WHEN IS THE OFFER VALID UNTIL?

The offer is available to use on t.uber.com/eauberoneau until 31 December 23:59 AEDT.

WHERE DO I REDEEM MY OFFER?

You can redeem your offer through this link: <u>t.uber.com/eauberoneau</u>

HOW DO I REDEEM MY OFFER?

- 1. Simply redeem your 3 months Uber One membership through the link <u>here</u> or by scanning the QR code
- 2. Select the Uber One plan you would like to go with (monthly or annual)
- 3. Your 3 months free Uber One membership will begin!

For further information you can visit, <u>help.uber.com</u>.

CAN I USE THE OFFER MULTIPLE TIMES ON UBER EATS?

No, it's a one-time offer.

MY QR CODE IS NOT WORKING, WHAT DO I DO?

If the QR code appears to not be working, head to help.uber.com for further support.

The QR code is also specific to Australia. If you are located outside of Australia, you will not be able to redeem the offer.

The offer will also be sent to the email address registered to your EA Account (if you're signed up to receive emails from EA).

Follow @EASPORTSFC on Twitter, Instagram, and YouTube for all the latest news and updates.

Sign up to receive emails about EA SPORTS FC and EA products, news, events, and promotions.

ACB Classification: M. Chance-based and in-game purchases, online interactivity, and chat.

*Offer available until 31 December 2024 23:59 AEDT. Available to first time Uber One members only. After the free trial, \$9.99 per month applies until such time as the membership is canceled. Service Fee applies to \$0 Delivery Fee orders. Delivery benefits available only for eligible stores showing the Uber One icon. \$20 minimum order (excluding fees) to receive delivery benefits (including \$0 Delivery Fee) from participating restaurants, \$40 minimum order for eligible grocery and other stores. Minimum order requirements will apply separately to bundled or add on secondary orders, to the extent these features are

available in your market. Service Fee discount is visible at checkout and varies depending on basket value. Service Fee discount does not apply to the portion of the order paid with Uber One credits, high value orders where the Service Fee cap has been reached or grocery orders packed by Delivery People. 5% Uber One credits on rides will expire after 60 days and will not apply to the portion of payment made with Uber One credits. Uber One credits will apply as a discount to the price of the ride before the application of any promotions. Top-rated drivers may not be available for every ride. Avoid incurring the charge for the next billing cycle by canceling in app 48 hours before your billing date or contacting support. Uber One benefits do not apply outside the country of purchase.